

Date: 7th July 2009

To: Neyland Architects

From: Pierre & Helena Kapel
86 Ninth Avenue
St Lucia, Qld 4067

Attn: John Dicks

Re: **Renovations to 86 Ninth Avenue St Lucia**

John,

I wish to express my thanks to you and John Neyland with respect to the extensive renovations of our property at 86 Ninth Avenue St Lucia.

Both Helena and I are thankful for your assistance and direction in developing the design of the renovation which has flowed seamlessly into that of the remaining original house.

Your guidance from the initial design, through the tendering process and throughout the construction really made the whole experience quite without stress.

When I hear of the horror stories of people undertaking such an exercise and then relate it back to our experience I realise how appreciative we are for the way the whole process was managed.

The result is what we were looking for and the key design features that you incorporated to deliver this result has delivered us a home we truly enjoy living in.

Our best wishes and thanks

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Helena Kapel', written in a cursive style.

Pierre & Helena Kapel